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**Sustainable Minerals Institute**

**The University of Queensland**

**Responsible water management in  
the minerals industry**



# Definitions

## Responsible

1. having an obligation to do something
2. being the cause of something and so able to be blamed or credited for it.
3. morally accountable for one's behaviour.
4. capable of being trusted.
5. (of a job or position) involving important duties or decisions or control over others.
6. (**responsible to**) having to report to and be answerable to.



## Meeting responsibilities

1. obligation.

2. cause of something.

3. morally accountable.

4. trust.

5. duties or decisions.

6. report to and be answerable to.

**Compliance**

**Accounting & linkages**

**Intangible but very real**

**Operational plans and  
procedures**

**Audit and reporting**



# Meeting responsibilities

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**Intangible but very real**

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**Audit and reporting**



**Identifying and  
managing risks  
&  
Understanding  
value**



# Water value and risk management a three-way collaboration

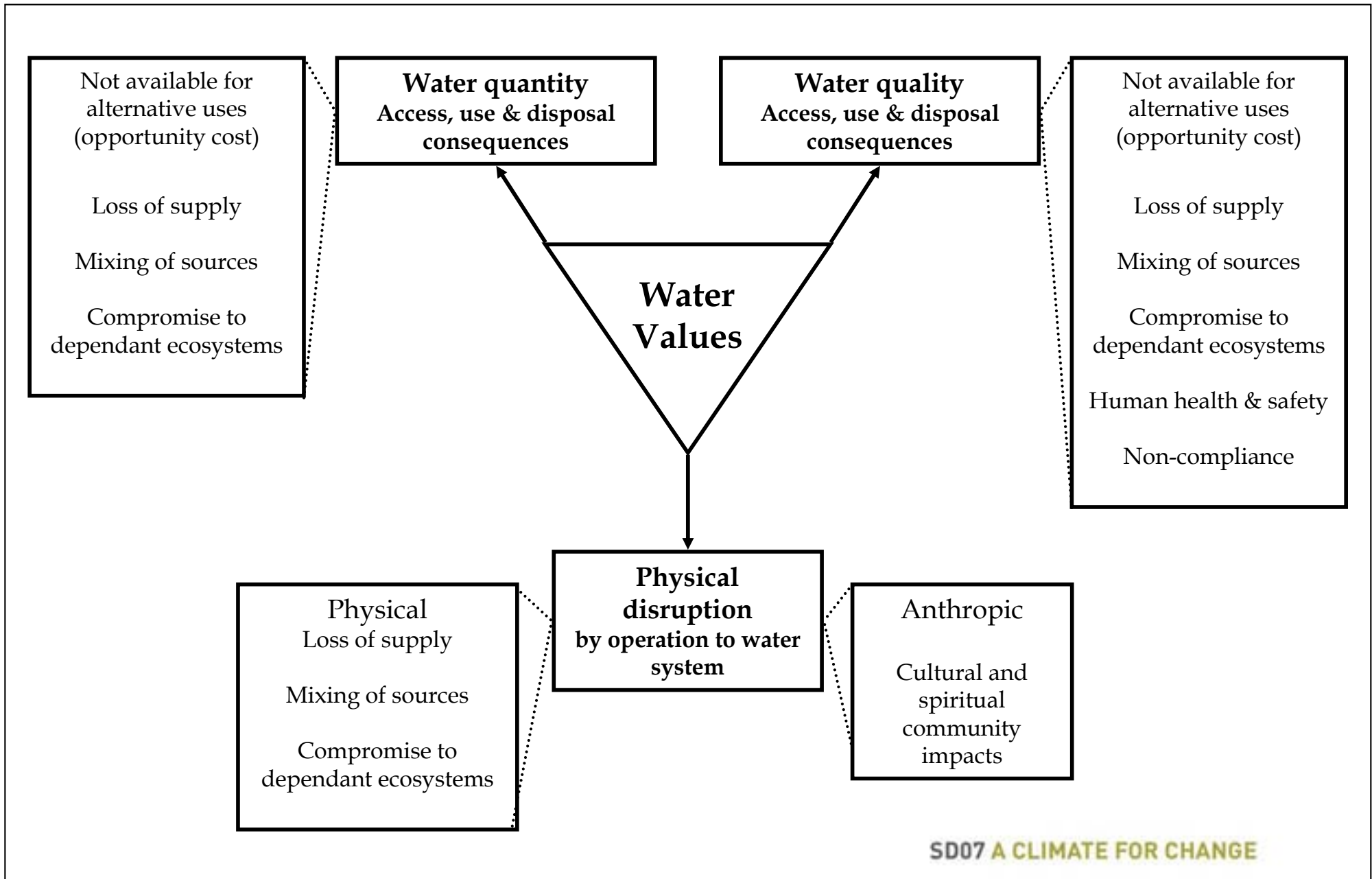
SMI  
Rio Tinto  
WWF



# APPROACH

- > Advisory Group – internal & external
- > Reviews
  - Markets and policy
  - Water valuation methods
- > Case Studies
  - Interviews
  - Site visits
  - Specification of requirements for a workable “tool”
- > Compendium of “difficult to value” issues
- > Tool development
- > Valuing water – “insights”

# WATER VALUES - Physical



# Water Value Wall

<b>Compliance</b>	Relationships with regulators  <input type="button" value="Assess"/>					
<b>Reputation</b>	Contribution to corporate targets  <input type="button" value="Assess"/>	Community perception  <input type="button" value="Assess"/>				
<b>Health and Safety</b>	Consumption and contact  <input type="button" value="Assess"/>	On-site dust mitigation  <input type="button" value="Assess"/>	Infrastructure and equipment  <input type="button" value="Assess"/>			
<b>Financial</b>	Hidden costs  <input type="button" value="Assess"/>	Future environmental liabilities  <input type="button" value="Assess"/>	Security of supply  <input type="button" value="Assess"/>			
<b>Environment</b>	Rare/threatened species  <input type="button" value="Assess"/>	Riparian ecosystems  <input type="button" value="Assess"/>	Aquatic ecosystems  <input type="button" value="Assess"/>	Sustainability of aquifers  <input type="button" value="Assess"/>	Greenhouse emissions  <input type="button" value="Assess"/>	
<b>Community</b>	Cultural aspects of water resources  <input type="button" value="Assess"/>	Town amenity  <input type="button" value="Assess"/>	Dust and communities  <input type="button" value="Assess"/>	Recreational values  <input type="button" value="Assess"/>	Impacts on other users  <input type="button" value="Assess"/>	Longer term value of infrastructure  <input type="button" value="Assess"/>

# Water value wall: Assessing Risks (threats and opportunities)

<b>Compliance</b>	Relationships with regulators Threats - 1					
<b>Reputation</b>	Contribution to corporate targets Threats - 2 Opportunities - 1 (1 final)	Community perception Threats - 1 (1 final) Opportunities - 1				
<b>Health and Safety</b>	Consumption and contact Threats - 2 (1 final) Opportunities - 1 (1 final)	On-site dust mitigation Assess	Infrastructure and equipment Assess			
<b>Financial</b>	Hidden costs Threats - 1 (1 final)	Future environmental liabilities Opportunities - 1 (1 final)	Security of supply Threats - 1 (1 final)			
<b>Environment</b>	Rare/threatened species Threats - 1	Riparian ecosystems Threats - 1	Aquatic ecosystems Threats - 1	Sustainability of aquifers Assess	Greenhouse emissions Assess	
<b>Community</b>	Cultural aspects of water resources Threats - 1	Town amenity Assess	Dust and communities Assess	Recreational values Threats - 1	Impacts on other users Threats - 1	Longer term value of infrastructure Assess

**Legend**

Maximum Threat:

- Low
- Moderate
- High
- Critical

Maximum Opportunity:

- Low
- Moderate
- High
- Critical

Water Valuation Tool - Windows Internet Explorer

http://seilue.cmi.uq.edu.au/1001/11-water/edtProject.jsf

Google

Water Valuation Tool

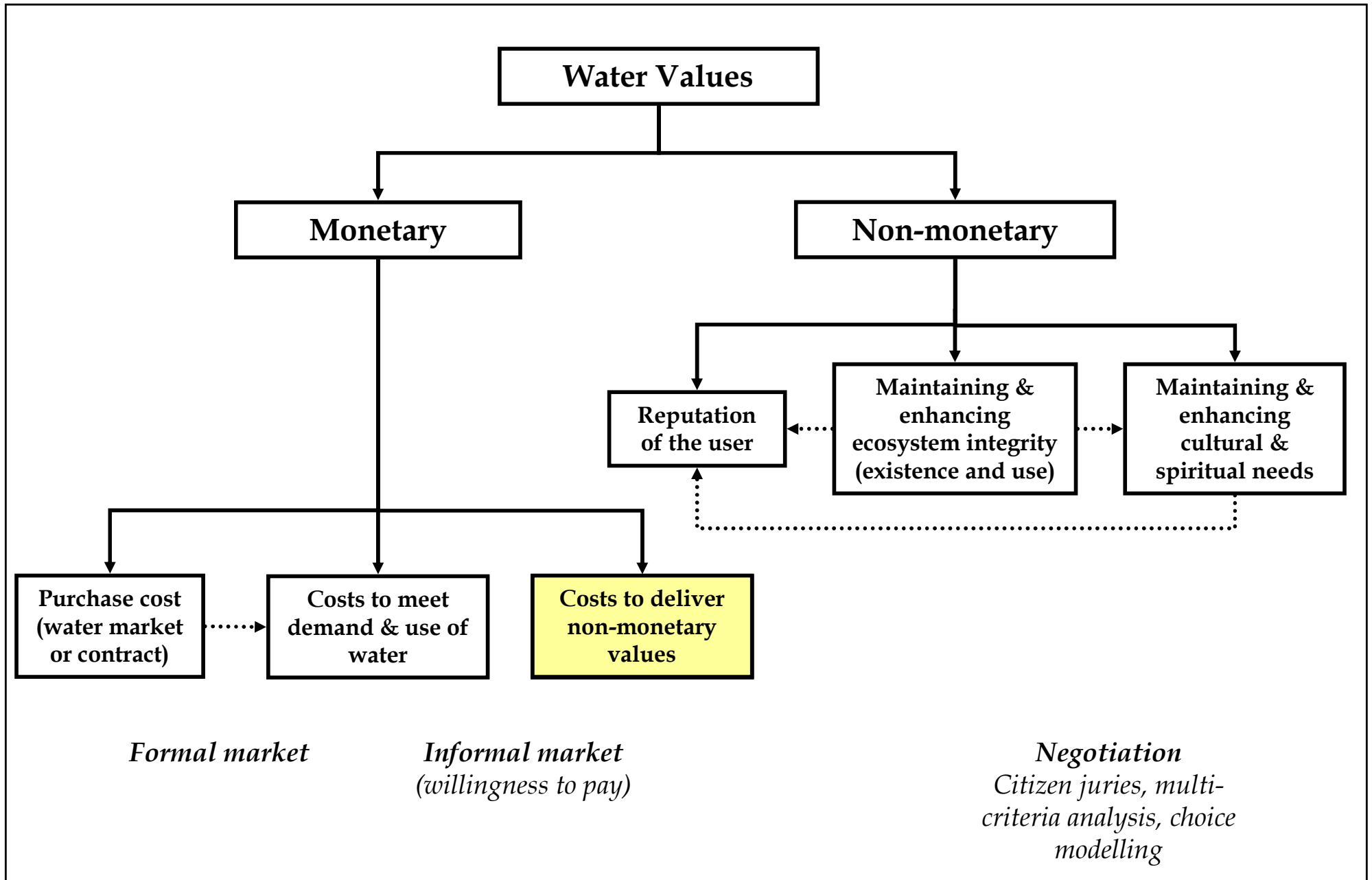
**Current Project: Black Creek waterhole** [Change Project](#) [Generate Report](#) [Edit Project](#) [Reset All](#) Logged in as: [admin](#) [Logout](#)

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**Water value wall:  
Prioritising Risks**

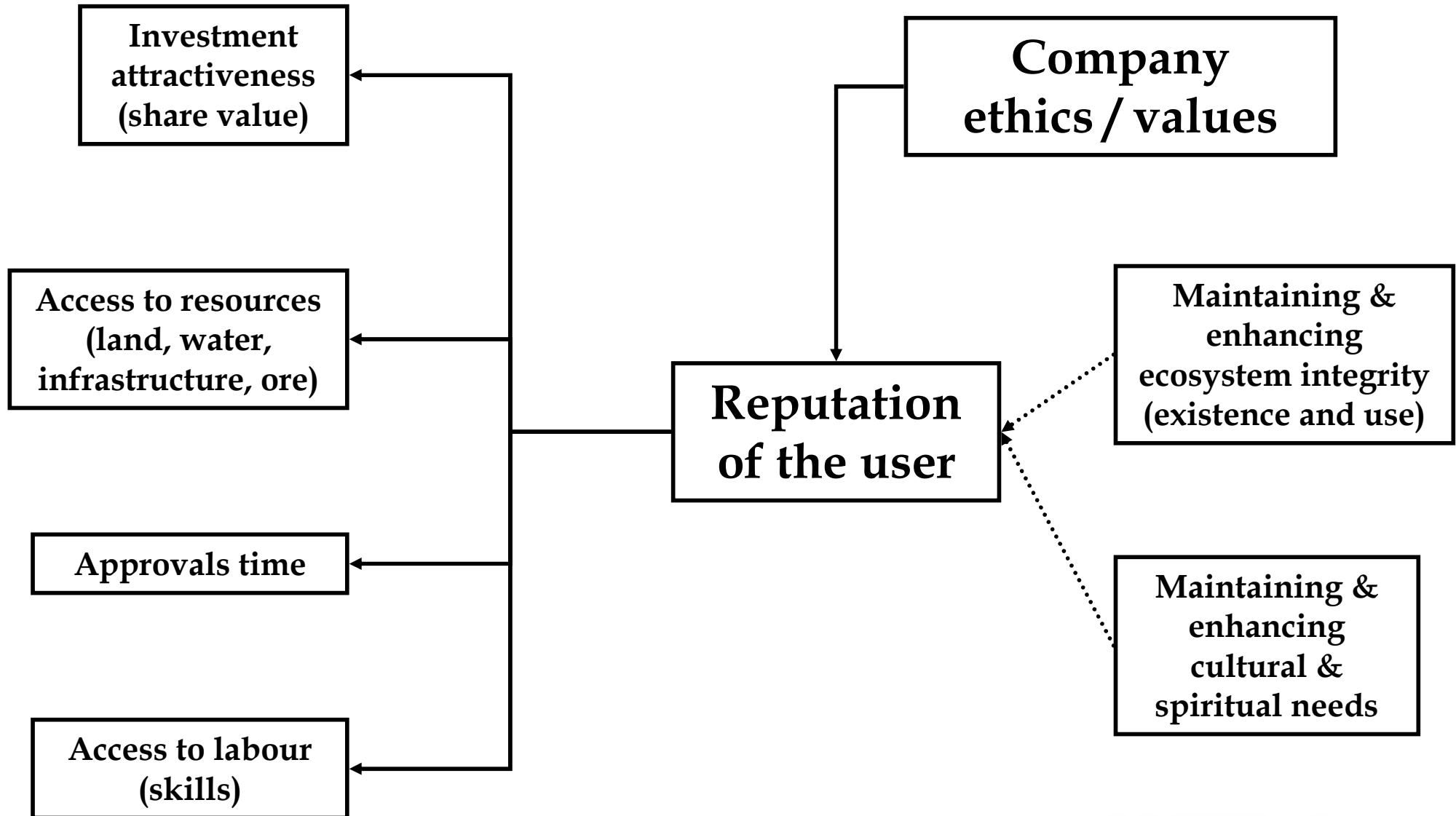
**Legend**  
 Maximum Threat:  
 Low  
 Moderate  
 High  
 Critical  
 Maximum Opportunity:  
 Low  
 Moderate  
 High  
 Critical

# WATER VALUES - Economic View




# WATER VALUES – Business Case

(economic efficiency = conversion of value(s) to money)



## A climate for change

- > Increasing attention to water measurement and accounting 
- > More co-management (integration) of quantity and quality
- > Risk-based approach to water needs
- > Community engagement – scrutiny & competition
- > Climate change
  - Changing availability
  - Changing local circumstances
  - Changing statistics: Event frequency and intensity (infrastructure)
  - Changing precipitation and evaporation

An aerial photograph showing a large, dark blue reservoir or lake system that winds through a hilly, forested landscape. The terrain is covered in dense green vegetation, with some areas appearing more brownish, possibly due to dry grass or different types of trees. The reservoir has several smaller branches and inlets, creating a complex network of water bodies. The overall scene is a natural, undisturbed landscape.

Questions?



# Water Accounting - 1

## > What is it?

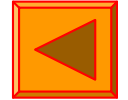
- Knowing the ins and outs as in a financial account
  - A static view of your water balance
- Knowing the forward commitments as in a business account
  - A static but prospective view of your water balance

## > What use is it?

- Operational: decision support
- Strategic: Do I need to reconsider the site water system?
- Comparisons: How does my operation compare with yours?
- Communication: I am a wise use of a precious resource.

## > How do I get it?

- MCA Water Working Group



## Water Accounting - 2

- > Multiple accounts
  - Necessary to have the right account for the right purpose

> Site operational decision making

> Site strategic decision making

> Corporate reporting

> Industry statements – “*Australian steel...*”

> Global reporting and comparisons

***Specific to  
the  
operation***

***Corporate  
standard***

***Generalised,  
consistent,  
simple***

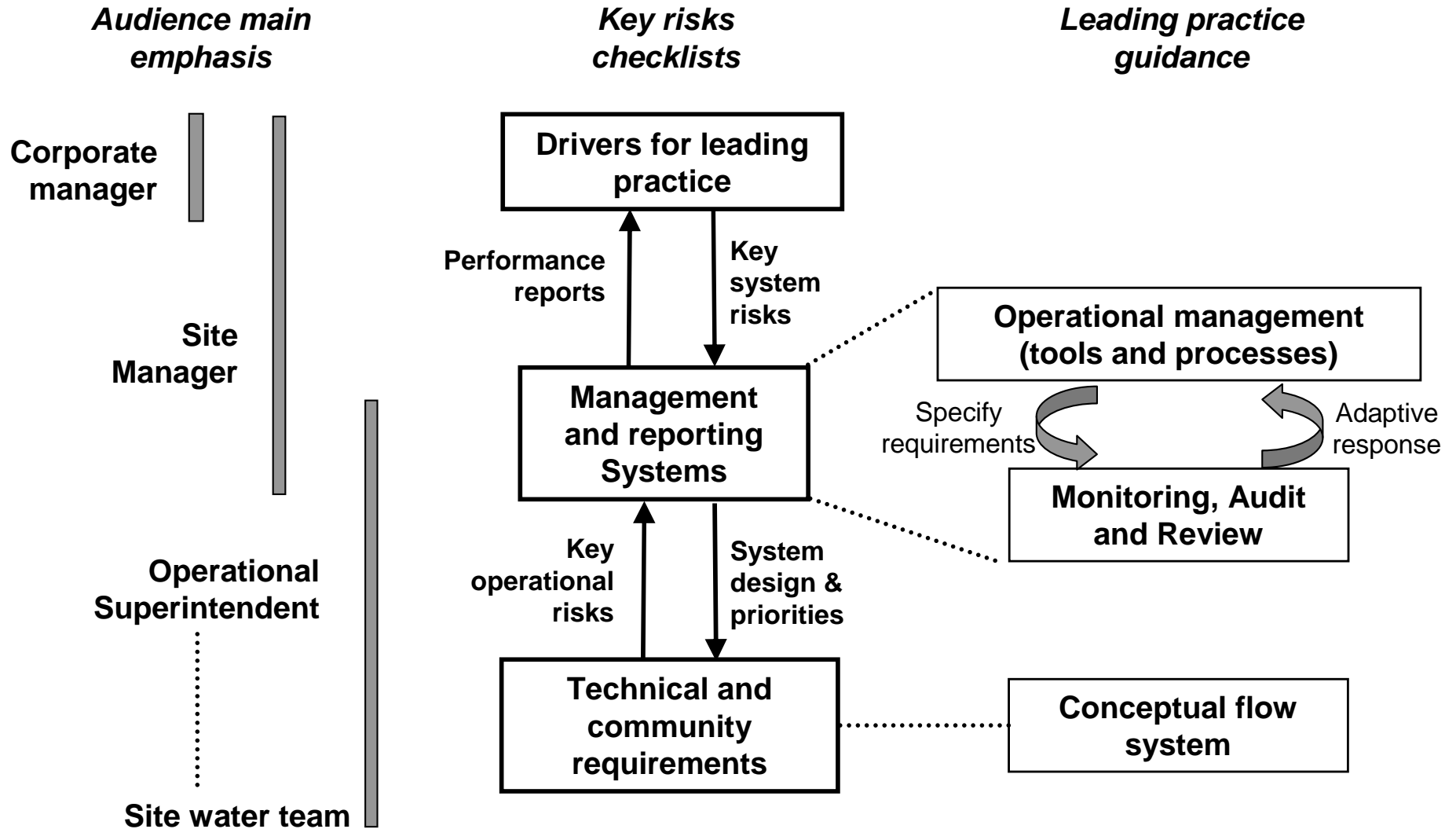


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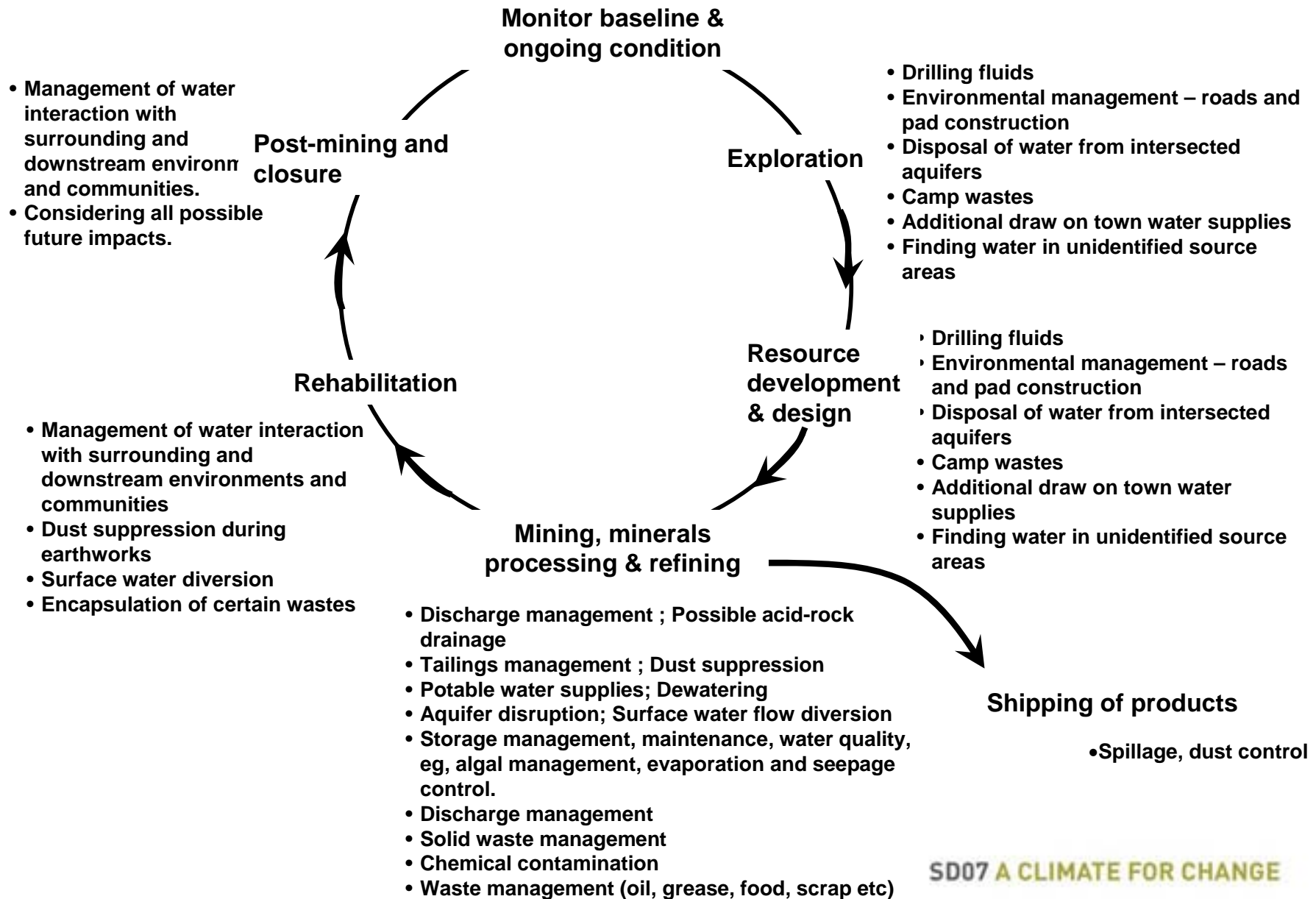
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**Leading Practice Water  
Management in the Australian  
Mining Industry – A Handbook**

# Framework and audience



# Life Cycle Scope & Main Water-Related Tasks



# Responsibilities and tasks

Area	TASK
Corporate	<p><b>Strategic water assessment</b></p> <ul style="list-style-type: none"> <li>•Engagement with government</li> <li>•sustainable development strategy compliance and external reporting</li> <li>•formulation and communication of company standard strategies, processes and plans</li> </ul>
Mineral handling and processing	<p>separation of mineral and gangue materials</p> <ul style="list-style-type: none"> <li>•tailings and reject management</li> <li>•process water return</li> <li>•dust suppression - stockpiles, conveyor and drainage of industrial area</li> </ul>
Mining/operations	<p>managing storages, roads and drainage to meet licence regulatory requirements (not necessarily – may be environment)</p> <ul style="list-style-type: none"> <li>•Water management plans and balances</li> <li>•water risk management</li> <li>•Supply/demand management</li> <li>•pit and advance mining dewatering</li> <li>•dust suppression (typically roads, stockpiles, conveyors, etc)</li> <li>•vehicle wash down (minor)</li> <li>•building and maintenance works</li> <li>•Fire and potable water</li> <li>•Engagement with TOs, etc....</li> </ul>
Environment & community	<p>managing storages, roads and drainage to meet licence regulatory requirements (not necessarily – may be operations)</p> <ul style="list-style-type: none"> <li>•rehabilitation planning (implementation may be ops)</li> <li>•Closure Planning (could be operations)</li> <li>•water flow and quality monitoring</li> <li>•on-site and surrounding ecosystems management</li> <li>•participating in regional and local water planning (not necessarily)</li> <li>•corporate reporting – internal and external</li> </ul>



# PART I

## DRIVERS OF LEADING PRACTICE



# Drivers of Leading Practice

- > **Business case**
  - Corporate and operations risk management
- > **Governance**
  - Government regulations
  - Company policies, values and targets
  - Community expectations – SLTO
- > **Principles (ISO14000)**
  - Leadership, planning, monitoring, implementation, review



# Key system risks

## > Operational Risks

- Climate:
- Design:
- Off-site pollution:
- Legislative changes:
- Reputation and social licence:
- Efficiency

## > Strategic Risks

- Reputation: Loss of attractiveness for investment (share value)
  - Environmental non-compliance or safety incidents.
  - Loss of credibility for involvement in global SD programs.
  - Poor record of successful closure.
- Skills attraction and retention:
- Approvals:
- Corporate social responsibility:

Risk	Cause(s)	Implications	
		Opportunities	Threats
<i>Investment attractiveness</i>	Company reputation is reduced because of poor water management Lack of attention to efficiency, environmental requirements, safety, security of supply.	Investors prefer other entities with similar financial returns but better reputation.	Company/mining industry seen as preferred investment proposition.
<i>Access to resources</i>	Government/regulators prefer to provide access to resources (water, ore, land) to companies with reputation for good management.	Access is given to resources without delays.	Ore bodies may become unavailable and/or approvals may be delayed.
<i>Workforce</i>	Work force perceive that the company is not managing water well and/or not providing them with sufficient amenity, eg, sporting and recreation green space in remote towns	Productivity is high with a content and loyal workforce	Difficulties recruiting and keeping staff. Potential to slow growth and reduce operational performance.
<i>Infrastructure security</i>	<ul style="list-style-type: none"> <li>•Changing nature of extreme climatic events, eg, size of extreme hydrological flows</li> <li>•Attempts by activists to disrupt production.</li> </ul>	<ul style="list-style-type: none"> <li>•Insurance premiums may be reduced if infrastructure is clearly secure.</li> <li>•Lower cost overheads.</li> <li>•Safety more assured</li> </ul>	<ul style="list-style-type: none"> <li>•Expensive infrastructure replacement</li> <li>•Environmental rehabilitation costs if breach occurs</li> <li>•Inability to get supplies in times of scarcity because suppliers prefer to deal with competitors who are in better favour with community.</li> <li>•Safety potentially compromised.</li> </ul>
<i>Social licence to operate</i>	Poor reputation for water management creates community pressure to exclude company/industry from access to resources. Not meeting corporate social responsibility	Community sees the mining industry as a good long term option for use of water given competitive environment for water access.	Industry viability, access to ore bodies potential slowing of approvals and difficulties with ongoing operational efficiency (loss of production time due to social disruptions).

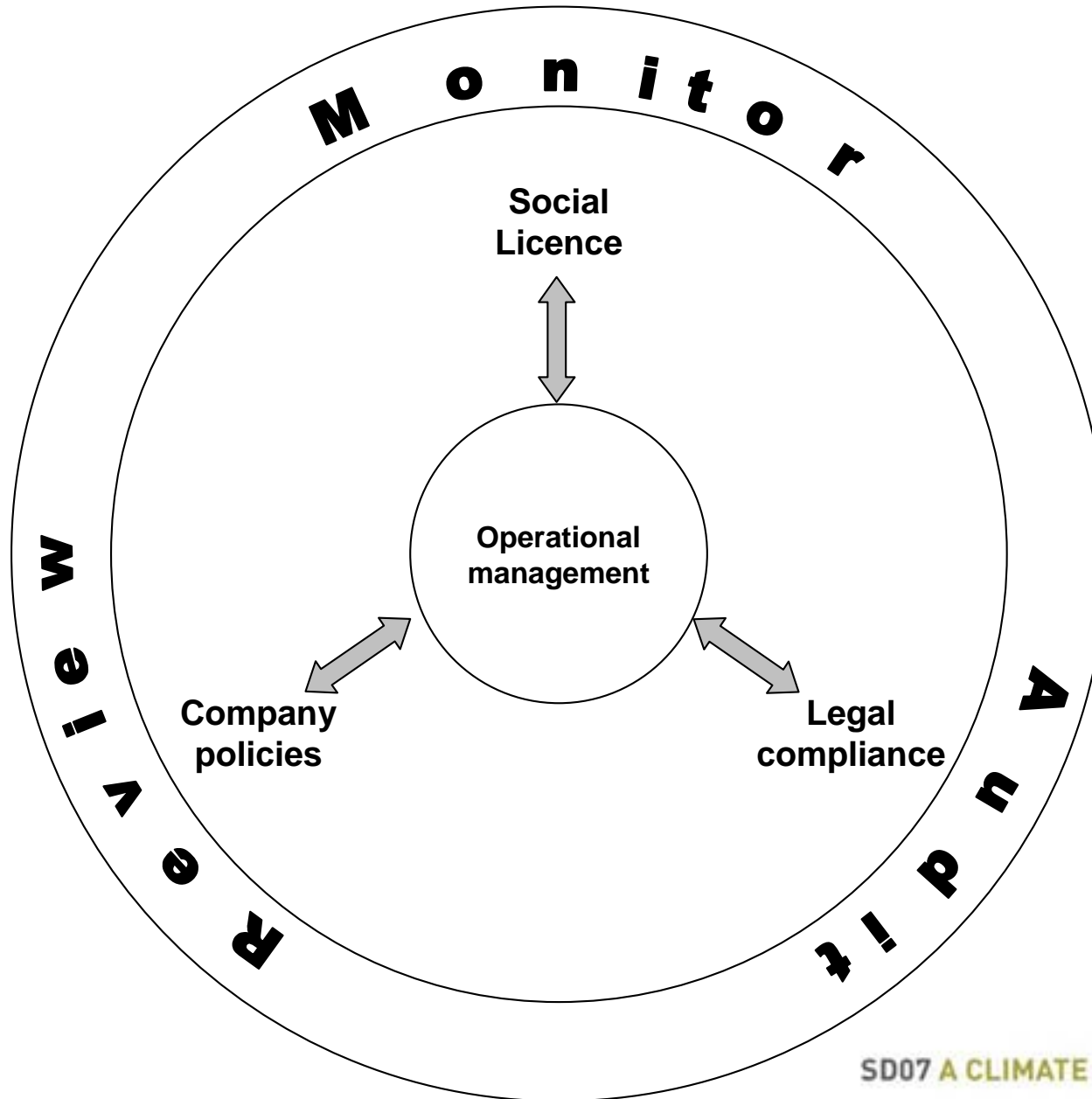
Risk	Cause(s)	Implications	
		Opportunities	Threats
<i>Not enough water (lack of security of supply)</i>	<ul style="list-style-type: none"> <li>•Poor planning – lack of understanding of supply reliability/capacity compared to demand.</li> <li>•Change in legislative arrangements change volumetric access.</li> <li>•Lack of attention to meeting design efficiencies creates higher than expected demand.</li> <li>•Insufficient attention to climate and hydrological variability/shift/changes in design and/or operations.</li> </ul>	<ul style="list-style-type: none"> <li>•Strategic control over water security provides regulator, community and investor confidence in operation/company.</li> <li>•Opportunities to out compete and potentially purchase operations that become non-viable because of lack of water.</li> </ul>	<ul style="list-style-type: none"> <li>•Reduction in revenue from loss of production, payment of high prices for water by trying to purchase it in dry times and/or potential loss of market share due to perception of unreliability of product supply;</li> <li>•Potential damage to reputation with other water users, the community generally, and workforce.</li> </ul>
<i>Too much water (excess supply)</i>	<ul style="list-style-type: none"> <li>•Poor design or not operating to necessary standards to deal with excess water results in environmental breach, safety or health incidents or loss of production</li> </ul>	<ul style="list-style-type: none"> <li>•Possibility of supplying third party users and/or water trading</li> <li>•Appropriate storage may reduce demand for raw water reducing costs and/or allowing others to access raw water</li> </ul>	<ul style="list-style-type: none"> <li>•Loss of production</li> <li>•Breaches of licence resulting in fines</li> <li>•Loss of community support for the operation</li> <li>•Site, company and industry reputation damaged</li> </ul>
<i>Water not fit for purpose (Water Quality)</i>	<ul style="list-style-type: none"> <li>•Lack of design for meeting water needs with water of appropriate quality (not defining fit-for-purpose standards).</li> <li>•Inattention to operational management of design.</li> <li>•Poor planning for extreme events.</li> <li>•Poor planning for hydrological and/or climate variations</li> </ul>	<ul style="list-style-type: none"> <li>•Minimises water withdrawn from the environment.</li> <li>•Positive reputation as good water manager</li> </ul>	<ul style="list-style-type: none"> <li>•Mineral recovery reductions,</li> <li>•Product quality compromises which will not be well regarded by the market, for example, the REACH provisions,</li> <li>•Additional costs in managing excess water on site.</li> <li>•Significant fiscal and reputation costs associated with impacts on environment (on- and off-site) and other users.</li> </ul>
<i>Closure liabilities</i>	<ul style="list-style-type: none"> <li>•Poor water planning during operations and/or not taking into account changing circumstances</li> </ul>	<ul style="list-style-type: none"> <li>•Significant reputation growth with successful closure</li> <li>•Community content (supportive of) other operations/expansions.</li> <li>•No delays on access and/or approvals.</li> </ul>	<ul style="list-style-type: none"> <li>•Poor reputation resulting in long term (possibly permanent) liabilities and associated costs</li> </ul>



PART II  
MANAGEMENT & REPORTING SYSTEMS



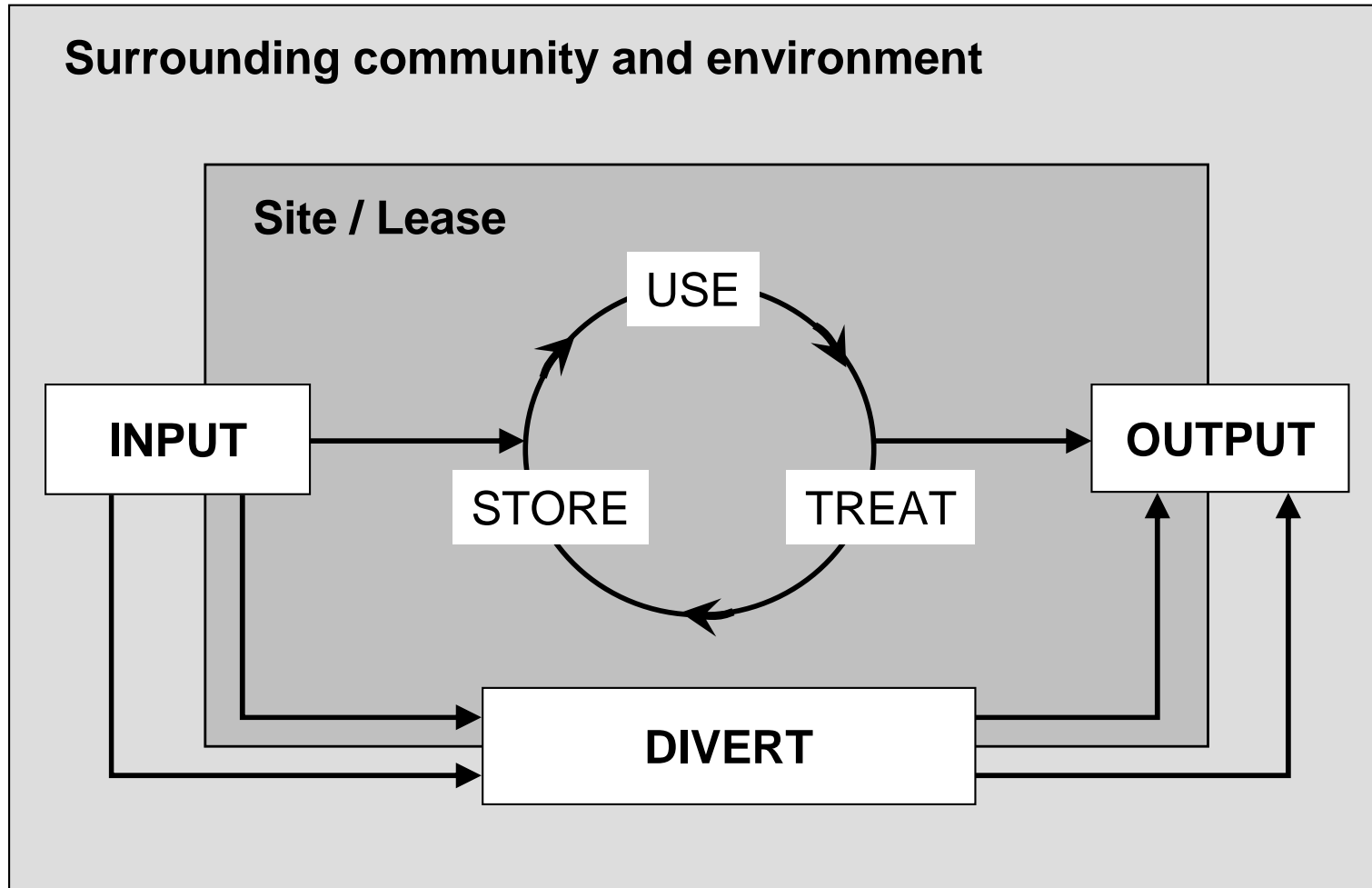
# MONITOR, AUDIT & REVIEW





PART III  
TECHNICAL & COMMUNITY  
REQUIREMENTS

# CONCEPTUAL FLOW MODEL





# Example: INPUT

## *Scope*

Input: The tasks and infrastructure associated with managing water input at the interface between the operation and the surrounding environment. The boundary of this interface includes the lease (via pipelines, channels and rivers), underlying aquifers (via bores and dewatering) and the atmosphere (via rain interception).

There are two main functions for input tasks:

- Supply of water for site operations (source for the use-treat-store loop)
- Source of water that will be diverted around or through the operation.

The main tasks involved in input are water pumping, bore management (dewatering and water supply bores) and store/task management.



# Example: INPUT

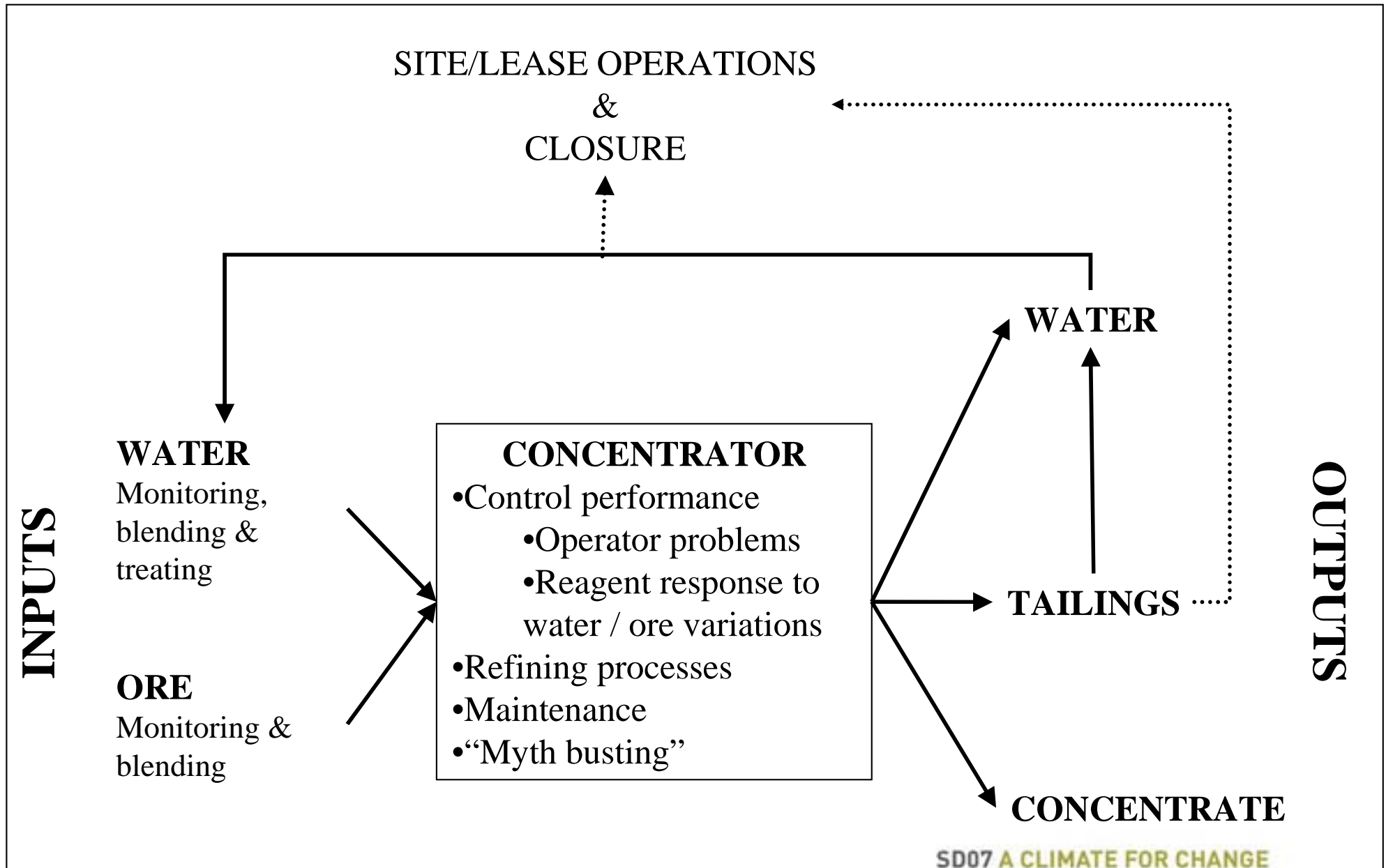
## *Key risks*

- > Security of supply:
- > Effect on source environment:
- > Water quality variation:
- > Oversupply:
- > Under supply for diversion:
- > Corporate targets:
- > Meeting expectations of other users/competitors
- > Meeting community expectations

## *Leading practice control of risks*

- > The water demand for the operation, over its life cycle, is robustly established, ...
- > Dewatering rates are determined ...
- > Water quality tolerances/requirements are defined and ...
- > All licence, statutory requirements and water allocation processes ...
- > The capability of the source environment to deliver the demand...
- > The responsibilities of the operation for meeting demands of other water users ...

# Task Example - commodity concentrating





## “Water Connections”

- > *Climate change*: Climate change is an issue that ...
- > *Cumulative Impacts*: Many minerals operations exist in areas where there is a concentration of activity ...
- > *Connecting issues*: Water involves use of people, materials and energy...
- > *Connecting operations*: There is an increasing trend to connect operations to ...
- > *Skills*: Leading practice as described in this book requires considerable skills...
- > *New Knowledge*: As stated at the outset, leading practice is dynamic and evolving...